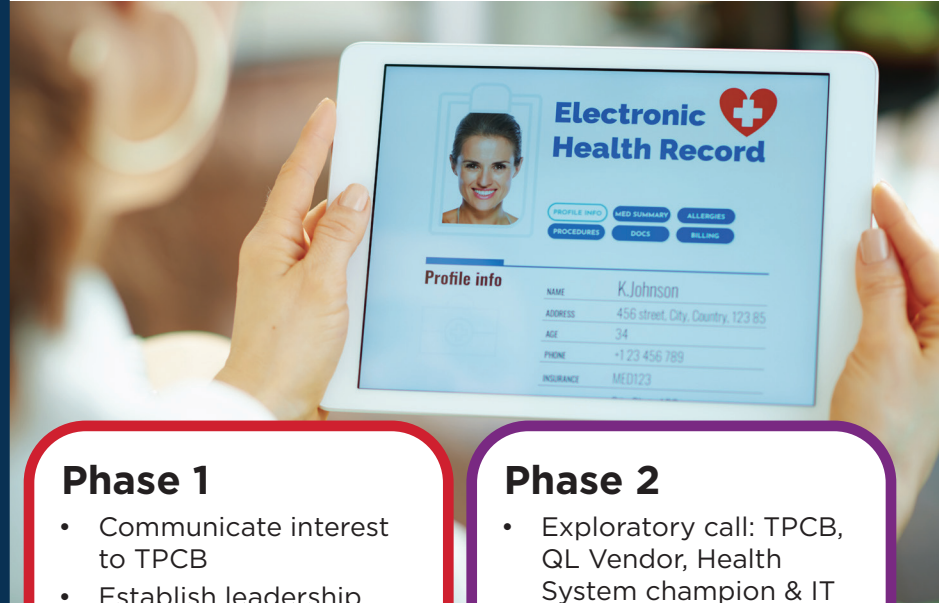


QuitlineNC Electronic Health Record (EHR) Integration



Health Systems Change & Electronic Referral (e-Referral) allow clinicians to address tobacco treatment consistently and effectively.



Integration/Health System Change can make a difference in performance measures by:

- Increasing referral numbers
- Increasing number of staff trained on QuitlineNC
- Increasing number of staff who Ask, Advise, Refer
- Meeting accreditation standards
- Meeting 2026 HEDIS measure and Certified Cancer Center standard
- Making QuitlineNC referrals convenient and easy
- Increasing patient tracking efficiency
- Encouraging continuity of care

Phase 1

- Communicate interest to TPCB
- Establish leadership buy-in
- Form a multi-disciplinary team including IT
- Assess the health system for readiness and referral process

Phase 2

- Exploratory call: TPCB, QL Vendor, Health System champion & IT
- Cost logistics of one-time build out
- Set tech meetings with IT to set up connections
- Test connections & referrals

Phase 3

- Develop SMART goals for referrals
- Define workflow
- Develop staff training plan
- Collaborate with TPCB on QuitlineNC promotion strategies

Phase 4

- Train staff on Ask, Advise & Refer Model and how new EHR capability works
- Implement continual improvement plans
- Review/evaluate periodically

QuitlineNC Referral Progression



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