



# COVID-19 Shelter Resources

## Planning for the Event

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### Pre-Planning

- Pre-Landfall Congregate Shelter Operations in a COVID-19 Pandemic-ARC [Pre-LandfallShelterOperationsCOVID-19Pandemic.pdf](https://publichealth.nc.gov/lhd/docs/Hurricane-Season-2020-Big-8-Sheltering-Recommend.pdf)
- NC Emergency Management Hurricane Season 2020 Big 8 Shelter Recommendations  
<https://publichealth.nc.gov/lhd/docs/Hurricane-Season-2020-Big-8-Sheltering-Recommend.pdf>
- NC Board of Nursing and Office of Emergency Medical Services Joint Position Statement on Alternative Practice Settings for EMS Personnel  
<https://www.ncbon.com/vdownloads/position-statements-decision-trees/ems-statement.pdf>
- Mass Care Activities in Sheltering in the COVID Environment- Congregate Shelters Overview video- ARC [Overview Video- Congregate Shelters](https://www.fema.gov/media-collection/covid-19-pandemic-operational-guidance-all-hazards)
- Mass Care/Emergency Assistance Pandemic Planning Considerations  
<https://www.fema.gov/disaster/coronavirus/best-practices/mass-care-emergency-assistance-pandemic-planning-considerations-guide>
- Managing Non-Congregate Shelters in the COVID Environment-video  
<https://www.youtube.com/watch?v=xc-2miyuR7c>
- COVID-19 Pandemic Operational Guidance All-Hazards - video  
<https://www.fema.gov/media-collection/covid-19-pandemic-operational-guidance-all-hazards>
- COVID-19 Disaster Action Team (DAT) Response Screening Questions  
[COVID-19 DATResponseScreeningQuestions.pdf](https://www.fema.gov/media-collection/covid-19-pandemic-operational-guidance-all-hazards)

### Checklists- start here above are OK -except for blue highlight

- COVID-19 Operational Decision-Making/Shelter Facility Opening Checklist  
<https://files.nc.gov/ncdhhs/documents/files/dss/dcdl/programcompliance/PC-01-2020a1.pdf> (Checklist)
- Non-Congregate Shelter Accessibility Checklist: COVID-19 Non-Congregate Sheltering- American Red Cross (ARC) [Non-CongregateShelterAccessibilityChecklist.pdf](https://www.fema.gov/media-collection/covid-19-pandemic-operational-guidance-all-hazards)
- Interim Coronavirus Disease 2019 (COVID-19) Guidance for Homeless Shelters and Service Providers Checklist  
<https://files.nc.gov/ncdhhs/documents/files/covid-19/NC-Interim-Guidance-for-Homeless-Shelters-and-Service-Providers.pdf>

## Forms

- ARC Shelter Forms via National Mass Care Strategy website: <https://nationalmasscarestrategy.org/american-red-cross-shelter-forms/>

## General Shelter Guidance

- National Mass Care Strategy <http://nationalmasscarestrategy.org/>
- CDC COVID-19 <https://www.cdc.gov/coronavirus/2019-ncov/index.html>
- CDC Interim Guidance for General Population Shelters During COVID-19 Pandemic <https://www.cdc.gov/coronavirus/2019-ncov/downloads/Guidance-for-Gen-Pop-Disaster-Shelters-COVID19.pdf>
- COVID-19 Non-Congregate Sheltering Framework- American Red Cross (ARC) [COVID19Non-CongregateShelteringFramework.pdf](#)
- FEMA - COVID-19 Pandemic: Non-Congregate & Congregate Sheltering FAQ (#11-12) with guidelines on length of operations <https://www.fema.gov/news-release/2020/03/31/coronavirus-covid-19-pandemic-non-congregate-sheltering>

## Public Information

- Public health and emergency response professionals have advice to help you safely prepare, evacuate, and shelter for severe storms while protecting yourself and others from COVID-19 <https://www.cdc.gov/disasters/hurricanes/covid-19/prepare-for-hurricane.html>
- Prepare Your Health for the 2020 Hurricane Season <https://blogs.cdc.gov/publichealthmatters/2020/05/hurricane-season/>
- Fact Sheet: Protect Yourself from Animal- and Insect-Related Hazards After a Disasters <https://www.cdc.gov/disasters/animalhazards/facts.html>
- Coping with a Disaster or Traumatic Event <https://emergency.cdc.gov/coping/index.asp>
- “Coronavirus and Safety Tips for Everyone”- printable fact sheets for display <https://www.redcross.org/get-help/how-to-prepare-for-emergencies/types-of-emergencies/coronavirus-safety.html>
- Spanish <https://www.redcross.org/cruz-roja/obtener-ayuda/tipos-de-emergencias/consejos-de-seguridad-para-coronavirus.html>
- ARC Shelter Welcome Letter <https://files.nc.gov/ncdhhs/documents/files/dss/dcdl/programcompliance/PC-01-2020a3.pdf>
- COVID-19 Printable Posters <https://www.cdc.gov/coronavirus/2019-ncov/communication/print-resources.html?Sort=Date%3A%3Adesc>

- Personal Hygiene and Handwashing After a Disaster or Emergency (handwashing stations)  
<https://www.cdc.gov/disasters/floods/sanitation.html>  
Spanish <https://www.cdc.gov/es/disasters/floods/sanitation.html>
- Going to a Public Shelter During Covid-19  
<https://www.cdc.gov/disasters/hurricanes/covid-19/public-disaster-shelter-during-covid.html>  
Spanish <https://www.cdc.gov/es/disasters/hurricanes/covid-19/public-disaster-shelter-during-covid.html>
- Printable Information in English and Spanish for COVID-19 Education in Shelters <https://covid19.ncdhhs.gov/materials-resources/social-media-toolkit-covid-19>
- COVID-19 Prevent and Protect Flyers  
<https://covid19.ncdhhs.gov/materials-resources/prevent-and-protect-media-toolkit>
- COVID-19 - 3Ws Printable Flyers  
<https://covid19.ncdhhs.gov/materials-resources/know-your-ws-wear-wait-wash>

## Training

- Available Training Through American Red Cross (ARC) for Mental Health First Aid <https://www.redcross.org/take-a-class/coronavirus-information/psychological-first-aid-online-course>
- Shelter Fundamentals - ARC  
[http://www.riema.ri.gov/berhodyready/files/Shelter\\_Fundamentals\\_Powerpoint.pdf](http://www.riema.ri.gov/berhodyready/files/Shelter_Fundamentals_Powerpoint.pdf)
- Educational Materials by Topic  
<https://www.cdc.gov/disasters/hurricanes/educationalmaterials.html>

## Americans with Disabilities Act (ADA) Compliance

- ADA checklist for emergency shelters  
<https://www.ada.gov/pcatoolkit/chap7shelterchk.htm#intro>
- The ADA and Emergency Shelters: Access for All in Emergencies and Disasters <https://www.ada.gov/pcatoolkit/chap7shelterprog.htm>

## Response and Management

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### Cleaning and Disinfecting

- Cleaning and Disinfecting Solutions and Procedures to control COVID-19- NC DHHS EH memo March 20, 2020  
<https://ehs.ncpublichealth.com/docs/covid19/ChildCareandSchoolGuidance-COVID-19-03202020.pdf>
- Guidelines for Evacuation Center Play Areas  
<https://www.cdc.gov/disasters/evacplayareas.html>

## Diapering and Diaper Stations

- Planning Checklist for Diapering Stations in Shelters – building, stocking and resident education  
<https://www.cdc.gov/healthywater/emergency/hygiene-handwashing-diapering/diapering-planning-shelters.html>  
Fact Sheet – English  
<https://www.cdc.gov/healthywater/emergency/pdf/diapering-in-emergency-settings-checklist508c.pdf>  
Fact Sheet – Spanish  
<https://www.cdc.gov/healthywater/emergency/pdf/diapering-in-emergency-settings-checklist-esp-p.pdf>
- Safe and Healthy Diapering for Emergency Settings  
<https://www.cdc.gov/healthywater/emergency/hygiene-handwashing-diapering/diapering-emergency-settings.html>  
Spanish <https://www.cdc.gov/healthywater/emergency/es/hygiene-handwashing-diapering/diapering-emergency-settings.html>

## Dialysis

- Resources for patient on dialysis during COVID-19  
<https://www.kidneyfund.org/coronavirus/pdf/patient-resource-guide-for-covid-19.pdf>
- What to do in an emergency if you need Dialysis  
<https://www.cdc.gov/kidneydisease/publications-resources/featured-articles/emergency-dialysis.html>

## Emergency Response Resources

- The National Institute for Occupational Safety and health (NIOSH) key messages associated to the multiple hazards related to storms, floods and hurricanes <https://www.cdc.gov/niosh/topics/emres/flood.html>

## Environmental Health

- NC Shelter Assessment Form used by EH:  
<https://epi.dph.ncdhhs.gov/phpr/docs/NCShelterEnvironAssessForm.pdf>
- The Centers for Disease Control and Prevention (CDC) Environmental Health Assessment Form for Disaster Shelters during emergencies and disasters <https://emergency.cdc.gov/shelterassessment/>  
[https://emergency.cdc.gov/shelterassessment/pdf/Shelter\\_Assessment\\_F508.pdf](https://emergency.cdc.gov/shelterassessment/pdf/Shelter_Assessment_F508.pdf)
- Environmental Health Emergency Preparedness and Recovery Guidance Manual- NCDPH  
<https://ehs.ncpublichealth.com/faf/food/fd/docs/EH-PreparednessManual-Final.pdf>

- Cleaning and Disinfecting Solutions and Procedures to control COVID-19- NC DHHS EH memo March 20, 2020:  
<https://ehs.ncpublichealth.com/docs/covid19/ChildCareandSchoolGuidance-COVID-19-03202020.pdf>

### **Feeding, Food Handling, & Food Safety**

- Feeding in COVID-19 Non-Congregate Shelters - ARC  
[Feeding in COVID-19 Non-Congregate Shelters](#)
- How to Prepare Boxed Lunches [covid19/BoxedLunchGuidance.pdf](#)
- Resource to Post in Shelter  
<https://ehs.ncpublichealth.com/docs/covid19/COVID-19-RestaurantTakeoutGuidance.pdf>
- COVID-19 and Food Safety - Frequently Asked Questions  
[Is COVID-19 a Concern with Takeout?](#)
- Emergency Preparedness and Resources: Food Safety  
<https://ehs.ncpublichealth.com/docs/covid19/FoodSafetyFlyer-032020.pdf>

### **Infection Control**

- Infection Control Guidance for Community Evacuation Centers Following Disasters <https://www.cdc.gov/disasters/commshelters.html>
- How to Prevent the Spread of Respiratory Illnesses in Disaster Evacuation Centers  
<https://www.cdc.gov/disasters/disease/respiratoryic.html>
- Disaster Health Services Procedures in COVID-19 Congregate Shelters- ARC Guidance for Isolation Care in a Shelter  
[DisasterHealthServicesDHSResponsibilitiesCOVIDCongregateShelters- IsolationGuidance.pdf](#)
- NC DHHS Interim Guidance for Hotels Providing Isolation and Quarantine Housing <https://files.nc.gov/ncdhhs/documents/files/covid-19/NC-Interim-Guidance-for-Hotels-Providing-Quarantine-Isolation-Housing.pdf>
- Guidelines for the Management of Acute Diarrhea After a Disaster  
<https://www.cdc.gov/disasters/disease/diarrheaguidelines.html>
- Guidelines for Evacuation Center Play Areas  
<https://www.cdc.gov/disasters/evacplayareas.html>

### **Medical Management, First Aid, & Wound Management**

- Emergency Wound Management for Healthcare Professionals  
<https://www.cdc.gov/disasters/emergwoundhcp.html>
- Emergency Wound Care After a Natural Disaster – wound care first aid for residents. Contains a print and go fact sheet  
<https://www.cdc.gov/disasters/woundcare.html>

- Medical Management and Patient Advisement After a Disaster – resource list of guidance documents.  
<https://www.cdc.gov/disasters/management.html>
- NC CD Manual sheltering info- General Guidance for illness, handwashing
  - [Instructions for Nurses](#) (PDF) - added September 2019 Handouts
  - [Instructions for Shelter Residents](#) (PDF) - added September 2019 Handouts
- [Instructions for Shelter Residents Infographic](#) (PDF) - added September 2019 Handout

### Personal Protective Equipment

- Cloth Face Covering Guidance - CDC  
<https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diy-cloth-face-coverings.html>
- COVID-19 – How to Wear a Face Cloth (available in multiple languages) <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/how-to-wear-cloth-face-coverings.html>
- CDC’s COVID-19 Your Guide to Masks (English and other languages) [Your Guide to Masks](#)  
[https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/about-face-coverings.html?CDC\\_AA\\_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Fprevent-getting-sick%2Fhow-to-make-cloth-face-covering.html](https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/about-face-coverings.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Fprevent-getting-sick%2Fhow-to-make-cloth-face-covering.html)
- NCDHHS COVID-19 Face Coverings and Masks  
<https://covid19.ncdhhs.gov/information/individuals-families-and-communities/face-coverings-and-masks>
- Disaster Health Services Procedures in COVID-19 Congregate Shelters <https://nationalmasscarestrategy.org/wp-content/uploads/2020/08/DisasterHealthServicesDHSResponsibilitiesCOVIDCongregateShelters.pdf>

### Pets/Domestic Animals

- Interim Guidelines for Animal Health and Control of Disease Transmission in Pet Shelters.  
<https://www.cdc.gov/disasters/animalhealthguidelines.html>
- FEMA - Provides definitions, legal authority in a PPT  
[https://www.fema.gov/pdf/conferences/iaconference/2010/wednesday\\_830am\\_household\\_pets\\_intro\\_1.pdf](https://www.fema.gov/pdf/conferences/iaconference/2010/wednesday_830am_household_pets_intro_1.pdf)
- General COVID-19 FAQs (including Pets and Animals)  
<https://www.cdc.gov/coronavirus/2019-ncov/faq.html#COVID-19-and-Animals>

## Access and Functional Needs Populations

- Closing the Gaps: Advancing Disaster Preparedness, Response and Recover for Older Adults - American Red Cross (ARC)  
<https://www.redcross.org/content/dam/redcross/training-services/scientific-advisory-council/253901-03%20BRCR-Older%20Adults%20Whitepaper%20FINAL%201.23.2020.pdf>
- Disaster Information for People with Chronic Conditions and Disabilities – resource list of guidance documents. Includes infographics tools <https://www.cdc.gov/disasters/chronic.html>
- Basic Covid-19 Information By And For People With Disabilities  
[http://www.gmsavt.org/wp-content/uploads/2020/05/Part\\_1\\_Basic\\_Covid-19\\_Information.pdf](http://www.gmsavt.org/wp-content/uploads/2020/05/Part_1_Basic_Covid-19_Information.pdf)
- Tips for the Public on Communicating with Deaf and Hard of Hearing People with Face Coverings (page 2)  
<https://www.kingcounty.gov/depts/health/covid-19/care/~media/depts/health/communicable-diseases/documents/c19/face-coverings-guidance-ASL.ashx>
- Resource Documents for Emergency Preparedness (including picture communications boards for COVID-19 in English and Spanish, Handy Hand Washing Guides, and Wheelchair and Assistive Technology User Precautions for COVID-19)  
<https://www1.ucdenver.edu/centers/center-for-inclusive-design-and-engineering/community-engagement/emergency-preparedness-for-individuals-with-disabilities>