

COMPARISON OF PROVIDED SERVICES

The following lists outline services that are provided by the CLIA Contract Program and those services the contract county health department provides. The local health department is responsible for providing all items on both lists if the contract is terminated by either party.

<u>PROGRAM PROVIDES</u>	<u>LHD PROVIDES</u>
1. Qualified personnel: a. Laboratory Director b. Technical Consultant	1. Qualified personnel: a. Clinical Consultant b. Lab Manager c. Phlebotomy Coordinator d. Testing personnel
2. Qualified technical consultation: a. by phone Monday through Friday each week, except for state-recognized holidays b. On-site minimum of 2x per year	2. Test kits, instrumentation, equipment, reagents and quality control materials
3. Certificate/inspection administered	3. Preventive maintenance and repair of laboratory equipment
4. Proficiency testing enrollment	4. Time and expenses for lab-related CE for testing personnel: a. Non-waived testing: 6.0 hours per year per person b. Non-waived testing (one test only; no waived tests): 4.0 hours per year per person c. Waived testing only: 3.0 hours per year per person
5. Access to continuing education resources	5. Organization and storage of required records
6. CLIA inspection assistance a. Preparation b. Consultant on-site during inspection c. Consultative follow-up for any deficiencies noted	6. \$230 annual contract fee
7. Competency assessment program for all personnel performing non-waived testing	7. Clerical/administrative support
8. Model forms and plans	8. Lab computer and printer with internet and e-mail access for designated lab manager
	9. An approved phlebotomy text based on current CLSI standards