

## COMPARISON OF PROVIDED SERVICES

The following lists outline *the services provided by the CLIA Contract Program and those services that the contract county health department provides*. The local health department is responsible for providing all items on both lists if *either party terminates the contract*.

### **PROGRAM PROVIDES**

1. Qualified personnel:
  - a. Laboratory Director
  - b. Technical Consultant
2. Qualified technical consultation:
  - a. by phone Monday through Friday each week, except for state recognized holidays
  - b. On-site minimum of 2x per year
3. Certificate/inspection administered
4. Proficiency testing enrollment
5. Access to continuing education resources
6. CLIA inspection assistance
  - a. Preparation
  - b. Consultant on-site during inspection
  - c. Consultative follow-up for any deficiencies noted
7. Competency assessment program for all personnel performing non-waived testing
8. Model forms and plans

### **LHD PROVIDES**

1. Qualified personnel:
  - a. Clinical Consultant
  - b. Lab Manager
  - c. Phlebotomy Coordinator
  - d. Testing personnel
2. Test kits, instrumentation, equipment, reagents, and quality control materials
3. Preventive maintenance and repair of laboratory equipment
4. Time and expenses for lab-related CE for testing personnel:
  - a. Non-waived testing: 6.0 hours per year per person
  - b. Non-waived testing (one test only; no waived tests): 4.0 hours per year per person
  - c. Waived testing only: 3.0 hours per year per person
5. Organization and storage of required records
6. \$230 annual contract fee
7. Clerical/administrative support
8. Lab computer and printer with internet and e-mail access *for the designated lab manager*
9. An approved phlebotomy text based on current CLSI standards