



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Public Health

JOSH STEIN • Governor

DEV DUTTA SANGVAI • Secretary

DEBRA FARRINGTON • Chief Deputy Secretary for Health

KELLY KIMPLE • Director, Division of Public Health

SCOTT M. SHONE, PhD, HCLD (ABB) • Laboratory Director, State
Laboratory of Public Health

Memo

To: Submitters to the North Carolina State Laboratory of Public Health

From: Scott M. Shone, PhD, HCLD (ABB), Director, State Laboratory of Public Health

Date: May 18, 2026

Re: Courier Schedules and Sample/Specimen Transport – Memorial Day, 2026

The North Carolina State Laboratory of Public Health (NCSLPH) DOA Medical Courier **will not operate** on Monday, May 25, 2026, in observance of Memorial Day. **UPS** and **FedEx will also not operate** on Monday, May 25, 2026. All Courier services will resume normal operations on Tuesday, May 26, 2026.

DOA Medical Courier:

1. **Will not** pick up specimens on Monday, May 25, 2026.
2. **Will** resume normal operations on Tuesday, May 26, 2026.

The NCSLPH will accept specimens for testing on Monday, May 25, 2026.

Please refer to NCSLPH [SCOPE Appendix A](#) or the [NCSLPH Specimen Storage and Shipping Guide](#) for detailed specimen storage requirements. Submitters must ensure that specimens and samples are stored using the proper conditions until the above couriers resume normal operations. Improperly stored or transported specimens may be rejected for testing. NCSLPH will request recollection of specimens if needed for testing. Please remember, to notify DOA Medical Courier and SLPH if you are submitting frozen specimens for pickup on Tuesday, May 26, 2026, via email to slph.courier@dhhs.nc.gov. If you have any questions, please contact NCSLPH Customer Service at 919-733-3937, or call DOA Medical Courier Dispatch at 984-236-7160.

If submitters need courier bags, labels, or other specimen/sample submission supplies, they can be ordered on the NCSLPH Mailroom Supply Portal (<https://slphreporting.dph.ncdhhs.gov/labportal/>)