

Laboratory Web Portal OFFICE HOUR SLIDE DECK

North Carolina State Laboratory of Public Health

Next NCSLPH Office Hour: 07/21/26 at 2-3pm

Meeting ID: 224 875 953 688 70

Passcode: me6aq6Gh



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**



LWP Rollout

Phase I: January 13 – January 21

- LHDs that participated in the LWP pilot

Phase II: January 26, 2026 – February 6, 2026

- Area B

Phase III: February 11, 2026 – February 20, 2026

- Area C

Phase IV: February 25, 2026 – March 6, 2026

- Area D

Phase V: March 10, 2026 – March 19, 2026

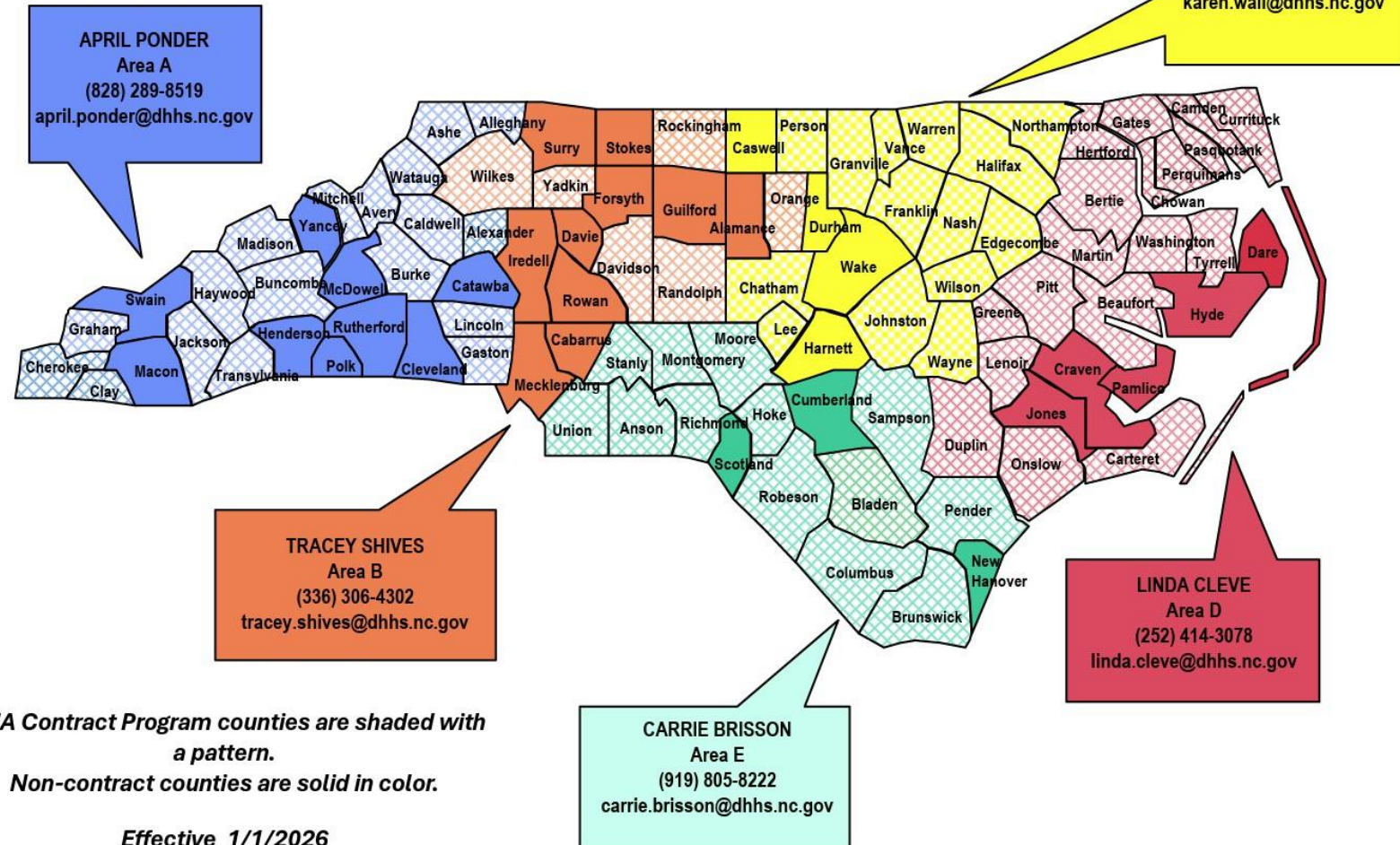
- Area E

Phase VI: March 23, 2026 – March 27, 2026

- Area A

► **All Areas are LIVE!**

North Carolina State Laboratory of Public Health Regional Consultants' Areas of Service



Printers

Clinical Testing

- Clinical specimen testing at SLPH is performed using high-throughput instrumentation that require thermostable, high-resolution barcodes



**PRINTERS HAVE BEEN
SENT OUT**

- PRINTER: Zebra ZD621
- LABELS: Zebra 10002629 Barcode Label
- RIBBON: Zebra 06200GS06407 Ribbon

Printer and Label Information

- [SLPH Label Printer and Supplies Specifications](#)
- [Zebra Label Printer Setup Guide](#)



Environmental Testing

- SLPH does not require the same high-resolution/thermostable barcode labels as clinical testing.
- Environmental Health staff may use other printers to label samples as long as they are properly identified using legible 2"x1" labels.

Animal Testing

- LWP do not have printed labels for Rabies testing.
- Animal control must ensure that the specimens are clearly identified.

How to Print LWP Labels

5 SELECTED

PDF





					PORTAL ID	SPECIMEN ID	PATIENT NAME
☒					OIDNC260070069		TEST, SPAME
☒					OIDNC260001744		TEST, SPAME
☒					OIDNC260001742		
☒					OIDNC260001722		
☒					OIDNC260001119		

PLEASE USE THE LABELS AND RIBBON PROVIDED BY NCSLPH

1 of 5




N261340557HAY HAV Outbreak or Confirmation
TEST, SPAME
DOB: 9/10/2000 Collected: 4/15/2026 4:27:00 PM


N260070752CEI CDC - Enteric Further ID
TEST, SPAME
DOB: 9/10/2000 Collected: 1/7/2026 9:00:00 AM


N260070751CEI CDC - Botulism Confirmation
TEST, SPAME
DOB: 9/10/2000 Collected: 1/7/2026 9:00:00 AM


N260050155CEI CDC - Enteric Further ID
TEST, SPAME NEWSEX
DOB: 9/10/2003 Collected: 1/5/2026 4:56:00 PM


N260060915BCP Bordetella Culture and PCR
TEST, SPAME
DOB: 9/10/2000 Collected: 1/6/2026 4:47:00 PM

Additional Training

- [LWP Clinical Training](#)
- [LWP Environmental Training](#)
- [LWP Rabies Training](#)

Print

Total: 5 sheets of paper

Printer

_lwp_zebra on wp5dphslpr01p

Copies

1

Layout

☒ Portrait

☐ Landscape

Print

Cancel

LWP Training & Resources



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Public Health
State Laboratory of Public Health

Lab Web Portal
(LWP) Training

January 13th, 2026
Presented by: NCSLPH

ELECTRONIC TEST ORDERS AND RESULTS (ETOR) : NC CLINICAL TESTING

ORDERING TESTS
TRACKING SPECIMENS

ELECTRONIC TEST ORDERS AND RESULTS (ETOR) : NC ENVIRONMENTAL TESTING

ELECTRONIC TEST ORDERS AND RESULTS (ETOR) : NC RABIES TESTING

ORDERING TESTS
TRACKING SPECIMENS
VIEWING RESULTS

Lab Web Portal (LWP) Test List
NORTH CAROLINA STATE LABORATORY OF PUBLIC HEALTH

This guide provides a list of the test sections and associated tests that may be ordered through the NCSLPH Lab Web Portal.

CLINICAL TESTING*	ENVIRONMENTAL TESTING
Arbovirus/Vector Borne - Arbovirus Panel (PCR) - Dengue IgM serology reflex - Arbovirus/Vector Borne Referral Test - Chikungunya IgM Serology - Dengue IgM Serology	Inorganic Chemistry Private Well-Water Sample (Specialized Testing) - Asbestos - Coal Ash Panel - Hexavalent Chromium - Inorganic Panel - Metals Panel - Other Request
Bioterrorism and Emerging Pathogens - Rule out Bacillus anthracis - Rule out Brucella spp - Rule out Burkholderia mallei and/or Burkholderia pseudomallei - Rule out Coxiella burnetii - Rule out Francisella tularensis - Rule out Yersinia pestis - Distal / Rectal swabs - Middle Eastern Respiratory Syndrome Coronavirus (MERS-CoV) - Non Verotoxigenic EHEC (NVE) - Typhoid Panel	Environmental Microbiology Private Well-Water Sample - Enterococcus MPN - Heterotrophic Plate Count (HPC) - Iron Bacteria Microscopic Exam - Pseudomonas MPN - Sulfur/Sulfate Reducing Bacteria P/A - Total Coliforms: col MPN - Total Coliforms: col P/A - Other
Bacteriology - Bacterial Culture / ID - Bordetella pertussis (includes PCR) - Chlamydia trachomatis (CT)/Neisseria gonorrhoea (GC) NAAT - Gonorrhea Culture / ID (includes KST) - VISA/VISA Screen/Confirmation - Bacteriology Referral Test	Private Well-Water Sample Full Panel Panel includes the following: Alkalinity, Arsenic, Barium, Cadmium, Calcium, Chloride, Chromium, Copper, Fluoride, Hardness (T), Iron, Lead, Manganese, Magnesium, Mercury pH, Selenium, Silver, Sodium, Zinc, Nitrate/Nitrite/Sulfate, Total Coliforms: col
Chemical Terrorism and Threat - Cyanide Testing - Blood Metals (Toxic: Cadmium, Lead, Mercury) - HPMA (Hepatitis A) / Hepatitis B (HBsAg) - Serum/urine/urine Explosive Metabolite - Urine Metals (Toxic: As, Ba, Be, Cd, Cr, Hg, Pb, Tl, U) - Organophosphorus Nerve Agent Panel - Toxicology/Forensic - Tetanus - Volatile Organic Compounds	Organic Chemistry Analysis - Pesticides (includes Daphnaphenol) - Pesticides Nitrogen Phos - Pesticides Organochlorine - Volatile Organic Compounds (VOC) - Other Organic Chemistry Analysis
Immunology/Serology - Hepatitis A IgM (Outbreak) - Hepatitis A and B Symptomatic Panel - Hepatitis B Serology (Screen) - Hepatitis C Serology with Confirmation - HIV Screen with Confirmation - Rubella Serology IgM - Rubella Serology IgG - Mumps Serology - Syphilis RPR Only - Syphilis Panel - Immunology/Serology Referral Test	Rabies Testing Rabies Direct Fluorescence Antigen (DFA)
Myology/Myobacteriology/Parasitology - Candida auris ID - Fungal Microbiology Culture / ID - TB AFB Culture/ID with Reflex - TB AFB Drug Susceptibility Testing - TB AFB Genotyping - Myology/Myobacteriology/Parasitology	Referral Test - Ova and Parasite Screen - Cryptosporidium/Giardia Ag Detection - Worm ID
Referral Test - Ova and Parasite Screen - Cryptosporidium/Giardia Ag Detection - Worm ID	Blood Lead (Hemachemistry) Blood Lead Analysis
Virology - Enterovirus PCR - HSV 1/2 / VZV PCR - Mumps PCR - Influenza A/B / SARS-CoV-2 Multiplex PCR - Virology Referral Test	ENTERICS - Enterics Culture / ID - Enterics Referral Test
ENTERICS - Enterics Culture / ID - Enterics Referral Test	

*Test availability depends on specimen types

CUSTOMER SERVICE: Visit the NCSLPH website for LWP-related resources. For additional support, contact NCSLPH Customer Service at 919-733-3937 or email slph.utor@dhhs.nc.gov.



slph.dph.ncdhhs.gov

NCDHHS is an equal opportunity employer and provider. • 1/2026



NCDHHS

State Laboratory of
Public Health



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Public Health
State Laboratory of Public Health

SLPH Home

A-Z Topics

About / Administration

Contact Us / Location

Lab Test Results

Biosafety

Bioterrorism and Emerging Pathogens

Chemical Terrorism and Threat

CLIA Contract Program for LHDs

Environmental Sciences

Forms and Misc. Docs

Hemachemistry

Lab Improvement

2025 Clinical Lab Day

Outreach

DHHS > DPH > SLPH

Lab Web Portal (LWP) News and Resources

As of 12/15/25 the ETOR portal for ordering COVID-19 testing is no longer available. To order COVID-19 testing, please fill out the Virology Submittal Form ([DHHS-3431](#)) and write "COVID-19 testing" under "other" in the "Infectious Agent(s) Suspected or Test(s) Requested" section at the bottom of the form.

Resources

Required Training for Access to the LWP:

- [Electronic Test Orders and Results \(ETOR\): Orientation and Access Training & Quiz](#)

Additional Trainings:

- [LWP Clinical Training](#)
- [LWP Environmental Training](#)
- [LWP Rabies Training](#)

Additional Resources:

- [LWP - Multiple Facility New User Registration Form](#)
- [Lab Web Portal \(LWP\) Training Webinar](#)
- [Lab Web Portal \(LWP\) Training Slides](#)
- [Lab Web Portal \(LWP\) Test List](#)
- [Lab Web Portal \(LWP\) Reference Guide for NCSLPH Environmental Sciences](#)
- [Frequently Asked Questions](#)

Web: <https://slph.dph.ncdhhs.gov/>

Email: slph.utor@dhhs.nc.gov

Customer service: 919-733-3937

Getting Access to LWP

- 1. Obtain NCID Account
 - Request from Local IT -> Delegated Admin
- 2. Complete LWP Training
 - Access training from NCSLPH Website
- 3. Complete LWP New User Registration Form
 - Receive 'Registration Received' email
- 4. Approval
 - Wait for 'Access Approved' email

Quiz Confirmation vs. LWP Registration

ETOR- Confirmation Letter for training.docx



Rufus, Michelle

To [Redacted]
Cc [Redacted]

1



Hello All,

Please see ETOR confirmation letter attached.

Thank you,

Michelle Rufus

Business Service Coordinator- Laboratory Improvement
North Carolina State Laboratory of Public Health
North Carolina Department of Health and Human Services

919 733-7186 office
919 807-8751
919 715-9243 fax
michelle.rufus@dhhs.nc.gov

4312 District Drive
1918 Mail Service Center
Raleigh, NC 27699-1918



AVAILABLE ON LWP HOMEPAGE → LWP LINK

<https://lwp-web.aimsplatform.com/nc/>

[External] NC Lab Web Portal: Registration Received



lwp-noreply@aimsplatform.com

To Kaur, Harliv

If there are problems with how this message is displayed, click here to view it in a web browser.

2

You don't often get email from lwp-noreply@aimsplatform.com. [Learn why this is important](#)

CAUTION: External email. Do not click links or open attachments unless verified. Report suspicious emails with the Report Message button located on your Outlook

Hello Harliv Kaur!

Thank you for signing up with NC Lab Web Portal.

[External] NC Lab Web Portal: Access Approved



lwp-noreply@aimsplatform.com

To Kaur, Harliv

If there are problems with how this message is displayed, click here to view it in a web browser.

3

CAUTION: External email. Do not click links or open attachments unless verified. Report suspicious emails with the Report Message button located on your Outlook

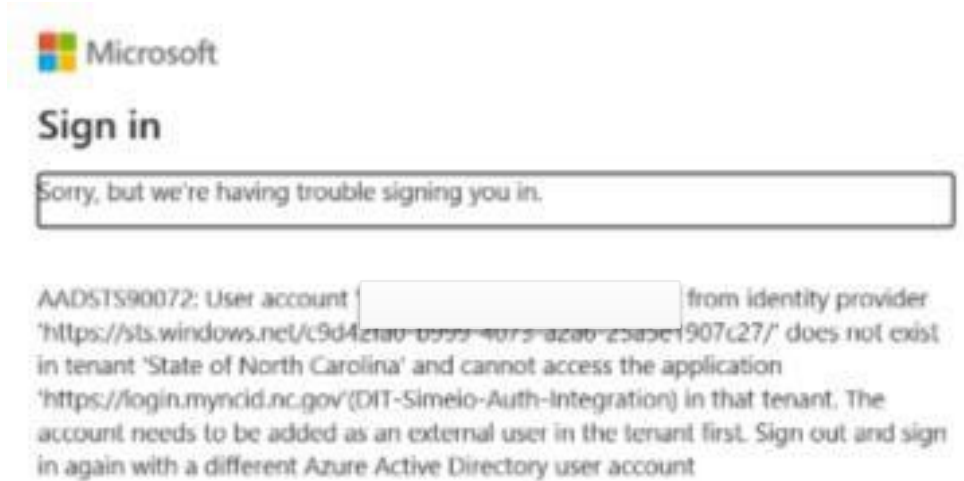
Hello Harliv Kaur!

Your access to NC Lab Web Portal has been approved. Please use your NCID username and password to log into LWP.

Use this link to login to the portal: <https://lwp-web.aimsplatform.com/nc/#/>.

For registration and login assistance, please send an email to slph.otor@dhhs.nc.gov.

Common Issue for LWP Registration



NCID Passwords need to be reset every 90 days!

This might be a reason if you have had trouble getting into your account recently and previously have had access. You will need to reset your account in the NCID portal.

Access: it.nc.gov/support

Scroll to the bottom and access the Service Portal

CONTACT US

**N.C. Department of Information
Technology**

P.O. Box 17209
Raleigh, NC 27619-7209

[NCDIT Directory](#)

Technical Support

[NCDIT Service Portal](#)

[919-754-6000](#)

[800-722-3946](#)

Put a ticket in that mentions that you need an EADS Sync:

Ex. "I need an EADS Sync done on my NCID account."

Registration Approval

Training materials will include:

- Training webinar (recorded and slides)
- 'Storyline' Online Training
 - Interactive modules that dive into the different components of LWP
 - Available on the NCSLPH Website Home Page
 - 'Orientation and Access' Storyline required for all
 - Link to quiz will be available at the end of the training
 - Enter your name to get credit (do not submit anonymously)
 - Additional modules include Clinical, Rabies, Environmental Testing etc.

Complete the quiz

*Note: You must **pass the quiz** to gain approval*

NCSLPH will confirm before approving LWP registration

Laboratory Web Portal (LWP) - Overview and Account Access and Management

Post-test for LWP Overview and Account Access and Management

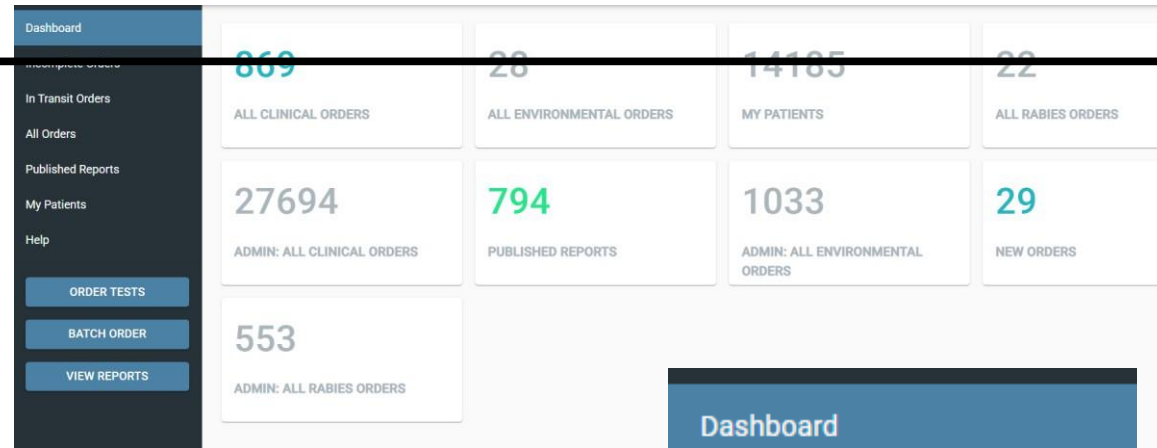
Please enter your name.

First name

Last name

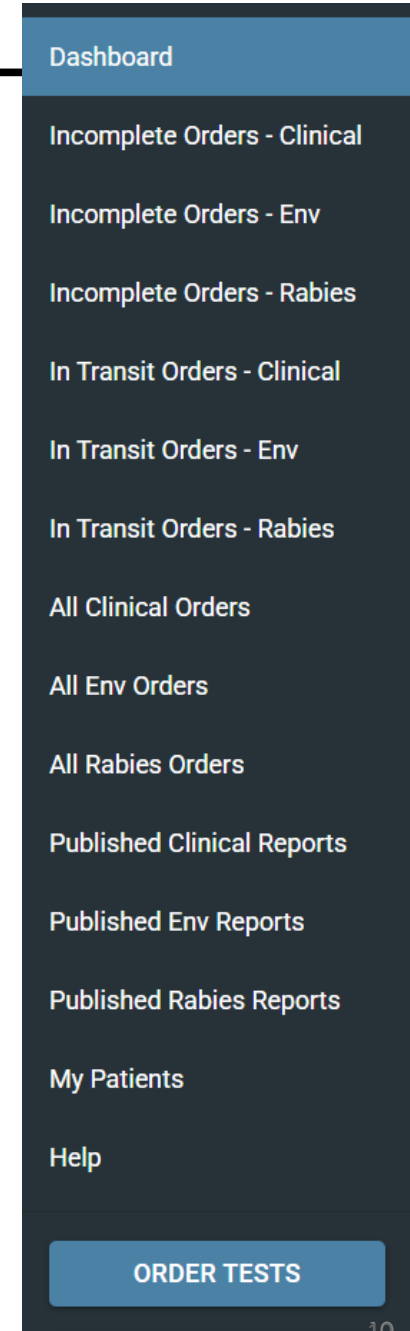
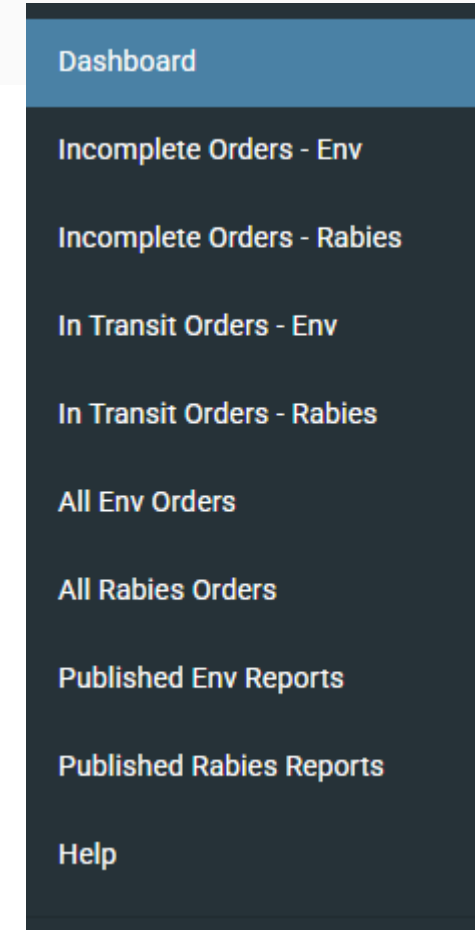
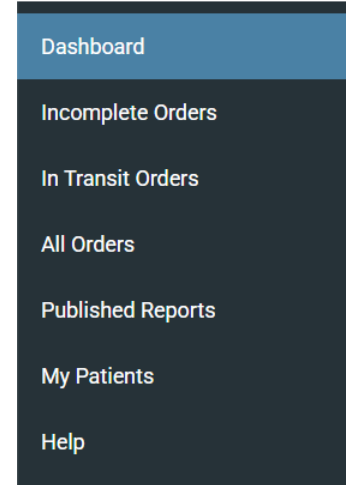
Start now >>

LWP Roles

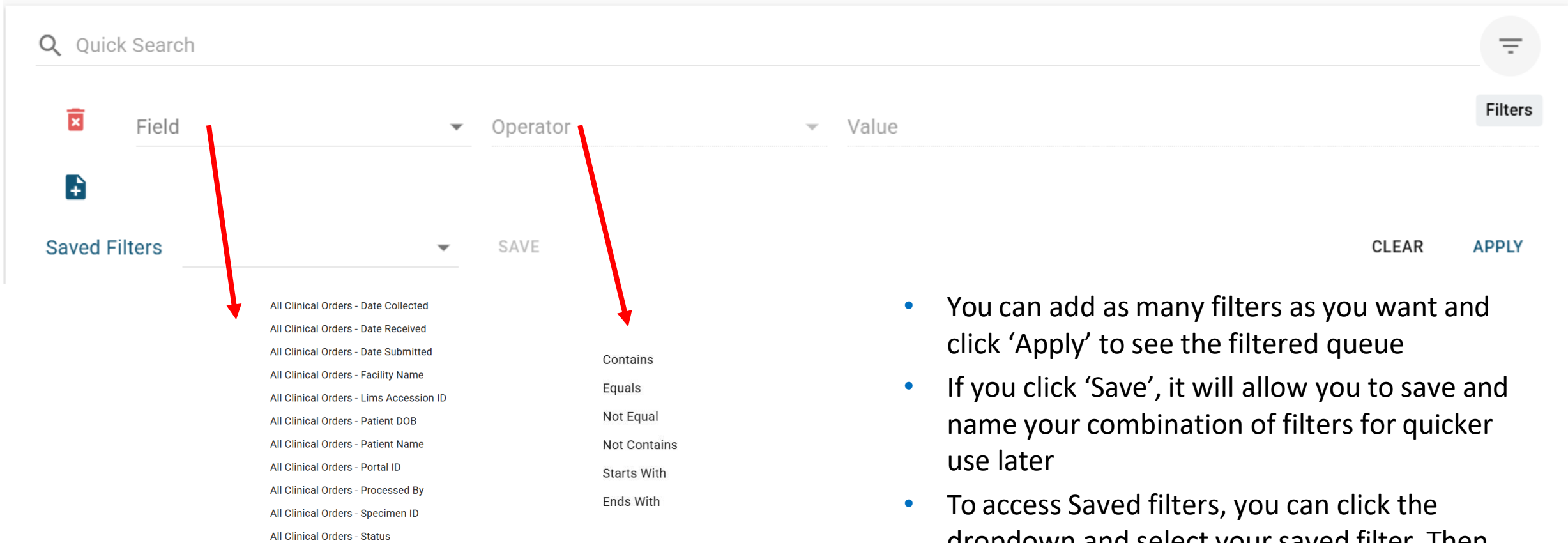
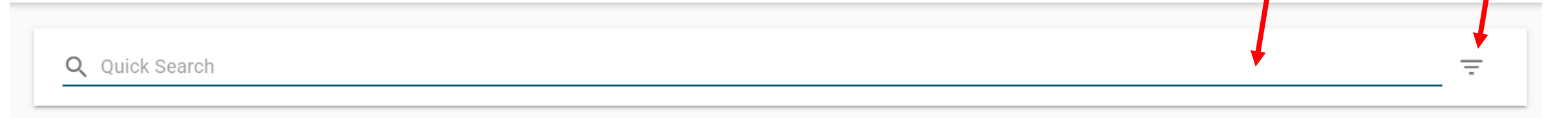


Single vs. Multiple LWP Roles

- Clinical Role
- Env/Rabies Roles
- Clinical/Rabies/Environmental Roles



Filters in LWP



Field	Operator	Value
All Clinical Orders - Date Collected	Contains	
All Clinical Orders - Date Received	Equals	
All Clinical Orders - Date Submitted	Not Equal	
All Clinical Orders - Facility Name	Not Contains	
All Clinical Orders - Lims Accession ID	Starts With	
All Clinical Orders - Patient DOB	Ends With	
All Clinical Orders - Patient Name		
All Clinical Orders - Portal ID		
All Clinical Orders - Processed By		
All Clinical Orders - Specimen ID		
All Clinical Orders - Status		

- You can add as many filters as you want and click 'Apply' to see the filtered queue
- If you click 'Save', it will allow you to save and name your combination of filters for quicker use later
- To access Saved filters, you can click the dropdown and select your saved filter. Then, click 'Apply'

Shipping Manifest

- You must include a shipping manifest in all courier bags
- Include all specimens in the current shipment on the same manifest

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES
Division of Public Health

In Transit Orders ¹²

test

				PORTAL ID
☐				
☐				OIDNC260016329
☐				OIDNC260004500
☐				OIDNC260001723
☐				OIDNC260001562
☐				OIDNC260001555
☐				OIDNC260001155
☐				OIDNC260001119
☐				OIDNC260001035
☐				OIDNC250005903
☐				OIDNC250005096
☐				OIDNC250004295
☐				OIDNC250003239

12 SELECTED

☒				PORTAL ID	PATIENT NAME
☒				OIDNC260016329	TEST, HEMACHE
☒				OIDNC260004500	TEST, HEMACHE
☒				OIDNC260001723	CASE 03, PROD 1
☒				OIDNC260001562	CASE 02, PROD 1
☒				OIDNC260001555	CASE 01, PROD 1
☒				OIDNC260001155	TEST, VIROLOGY
☒				OIDNC260001119	TEST, SPAME NE
☒				OIDNC260001035	TEST, SPAME
☒				OIDNC250005903	CASE 01, PROD 1
☒				OIDNC250005096	TEST, SPAME NE
☒				OIDNC250004295	TEST, SPAME
☒				OIDNC250003239	TEST, SPAME

Packaging REQUIREMENTS

- Separate out the LWP Orders and the Manual Paper Orders
- MULTI-TEST:
 - A separate aliquot is needed for each test ordered in the multi-test
 - Include all labeled aliquots in the same courier bag

EX. 1 paper order with HIV and HCV should include 2 separate aliquots for each test

*Select Test Below

Immunology/Serology ?

- | | |
|--|--|
| ☐ Hepatitis A IgM (Outbreak) | ☐ Hepatitis B Serology (Screen) |
| ☐ Hepatitis A and B Symptomatic Panel | ☒ Hepatitis C Serology with Confirmation |
| ☒ HIV Screen with Confirmation | ☐ Rubella Serology IgG |
| ☐ Rubella Serology IgM ⓘ | ☐ Measles Serology IgM ⓘ |
| ☐ Mumps Serology ⓘ | ☐ Syphilis RPR Only ⓘ |
| ☐ Syphilis Panel ⓘ | ☐ Immunology/Serology Referral Test ⓘ |

Paper Requisitions

- Note: If you have to still use paper, PLEASE make sure to complete all required fields on paper for patient demographics as well
 - We will need to call to get that information if it is not provided on the paper requisition
 - When you don't, it will override the patient data from your queue in LWP, so you will have to re-enter that information again
 1. For homeless individuals, enter "unknown" under Street Address, and then enter the City, State, County code and county for the submitting LHD.
 2. If phone is unknown, enter "000-000-0000" for a phone number in StarLIMS. In LWP there is a check box for "unknown phone number"

Current LWP REQUIRED Information (paper requisitions AND LWP orders)

Last name

First name

Date of Birth (DOB)

Sex / Gender

Collection date, time, and collector's initials

EIN#

Address – Street

Address - City

Address - State

Address - County

Address – Zip Code

Phone number

Race

Ethnicity

ICD (Diagnostic Code)

Demographic Update Request Form



Lab Web Portal (LWP) News and Resources

As of 12/15/25 the ETOR portal for ordering COVID-19 testing is no longer available. To order COVID 19 testing, please fill out the Virology Submittal Form ([DHHS-3431](#)) and write "COVID-19 testing" under "other" in the "Infectious Agent(s) Suspected or Test(s) Requested" section at the bottom of the form.

Phase I: January 12 – January 21

- LHDs that participated in the LWP pilot

Phase II: January 26 – February 20

- Area B

Phase III: February 11 – February 20

- Area C

Phase IV: February 25 – March 6

- Area D

Phase V: March 10 – March 19

- Area E

Phase VI: March 23 – March 27

- Area A

Training Documentation

REQUIRED TRAINING FOR ACCESS TO THE LWP: [Electronic Test Orders and Results \(ETOR\): Orientation and Access Training & Quiz](#)

Note: Quiz at the end of the required Orientation and Access Training must be completed and LWP Registration must be submitted to receive approval for LWP access.

Additional Training

- [LWP Clinical Training](#)
- [LWP Environmental Training](#)
- [LWP Rabies Training](#)

Additional Resources

- [LWP - Multiple Facility New User Registration Form](#)
- [Lab Web Portal \(LWP\) Training Webinar](#)
- [Lab Web Portal \(LWP\) Training Slides](#)
- [Lab Web Portal \(LWP\) Test List](#)
- [Lab Web Portal \(LWP\) Reference Guide for NCSLPH Environmental Sciences](#)

Printer and Label Information

- [SLPH Label Printer and Supplies Specifications](#)

Frequently Asked Questions

- [Frequently Asked Questions](#)

Lab Web Portal Successes

- Increased test result turnaround time
- 3/5 Regions rolled out
- 1800+ tests ordered



NC DEPARTMENT OF
HEALTH AND
HUMAN SERVICES
Division of Public Health
State Laboratory of Public Health

Demographic(s) Update Request Form

Submitter Documentation: (TO BE COMPLETED BY SUBMITTER)

Submitter EIN:	Date:	Phone: () -	Ext.
Authorized Personnel Printed Name:			
Authorized Personnel Signature:			

As on Printed Report

Lab Number:		
Patient First Name:	Patient Last Name:	Patient Date of Birth: / /
Please select correction from the list below and provide updated demographic on the below line(s).		
☐ First Name	☐ Last Name	☐ Date of Birth
☐ Street Address	☐ City	☐ Zip Code
☐ Gender	☐ Race	☐ Ethnicity
☐ Other		
Updated Demographic:		

As on Printed Report

Lab Number:		
Patient First Name:	Patient Last Name:	Patient Date of Birth: / /
Please select correction from the list below and provide updated demographic on the below line(s).		
☐ First Name	☐ Last Name	☐ Date of Birth
☐ Street Address	☐ City	☐ Zip Code
☐ Gender	☐ Race	☐ Ethnicity
☐ Other		
Updated Demographic:		

As on Printed Report

Lab Number:		
Patient First Name:	Patient Last Name:	Patient Date of Birth: / /
Please select correction from the list below and provide updated demographic on the below line(s).		
☐ First Name	☐ Last Name	☐ Date of Birth
☐ Street Address	☐ City	☐ Zip Code
☐ Gender	☐ Race	☐ Ethnicity
☐ Other		
Updated Demographic:		

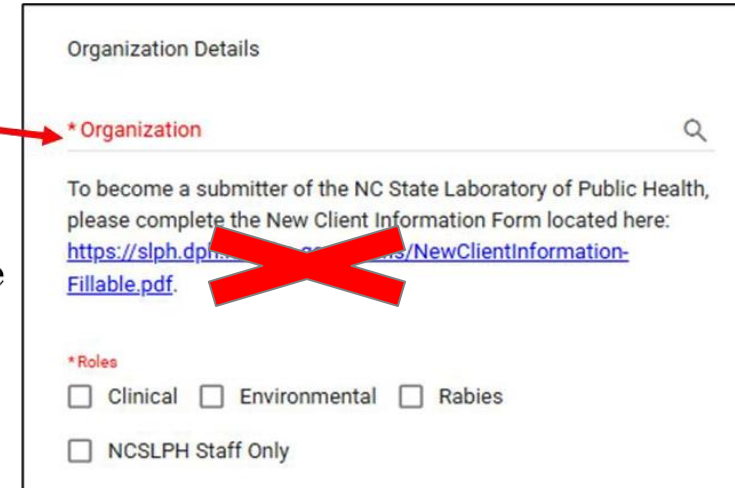
Please Fax completed form to: (919) 715 - 8610

Laboratory Documentation: (TO BE COMPLETED BY NCSLPH)	
Request Updated by:	Date:

New Client Form vs. Multifacility Registration

This box only allows you to select ONE organization / facility.

In order to register with more than one organization / facility, please fill out the Multiple Facility New User Registration Form found on the NCSLPH Home Page for EACH additional facility.



Organization Details

* Organization 

To become a submitter of the NC State Laboratory of Public Health, please complete the New Client Information Form located here: <https://slph.dph.ncdhhs.gov/Forms/NewClientInformation-Fillable.pdf>.

* Roles

☐ Clinical ☐ Environmental ☐ Rabies

☐ NCSLPH Staff Only

DHHS > DPH > SLPH

Lab Web Portal (LWP) News and Resources

As of 12/15/25 the ETOR portal for ordering COVID-19 testing is no longer available. To order COVID-19 testing, please fill out the Virology Submittal Form ([DHHS-3431](#)) and write "COVID-19 testing" under "other" in the "Infectious Agent(s) Suspected or Test(s) Requested" section at the bottom of the form.

Resources

Required Training for Access to the LWP:

- [Electronic Test Orders and Results \(ETOR\): Orientation and Access Training & Quiz](#)

Additional Trainings:

- [LWP Clinical Training](#)
- [LWP Environmental Training](#)
- [LWP Rabies Training](#)

Additional Resources:

- [LWP - Multiple Facility New User Registration Form](#)
- [Lab Web Portal \(LWP\) Training Webinar](#)
- [Lab Web Portal \(LWP\) Training Slides](#)
- [Lab Web Portal \(LWP\) Test List](#)
- [Lab Web Portal \(LWP\) Reference Guide for NCSLPH Environmental Sciences](#)
- [Frequently Asked Questions](#)



*First Name: *Last Name:

*Title:

Contact Details

*Primary Phone:

Organization Details (Facility must be registered with NCSLPH)

* Organization:

To become a submitter of the NC State Laboratory of Public Health, please complete the New Client Information Form located here: <https://slph.dph.ncdhhs.gov/Forms/NewClientInformation-Fillable.pdf>

*Roles:

☐ Clinical ☐ Environmental ☐ Rabies

*Supervisor Name (for requested facility):

*Phone number:

*Email address:

Partial Editing of Patient Demographics (Clinical Orders)

- NEW User Editable fields:
 - Physical Address – City, State, Zip Code, County
 - Phone Number
 - Gender
 - Race
 - Ethnicity
- Non-Editable Fields
 - Patient First and Last Name
 - Date of Birth (DOB)

Before making any demographic changes, please confirm you've selected the correct patient by verifying their name and date of birth

≡ Patient HARLIV KAUR

DEMOGRAPHICS ORDERS

Some patient details cannot be edited. Please contact the laboratory to request corrections via Customer Service (919) 733-3937.

Last Name: AGE TEST001 First Name: BSTD Middle Initial:

Date Of Birth: 03/13/2011

Patient Physical Address: City: Unknown Patient Zip Code: []

State: Patient Zip Code: []

County: Phone Number: [] Unknown Patient Phone Number: [] Unknown

Patient Gender: ☒ Female ☐ Male ☐ Transgender, Male to Female ☐ Transgender, Female to Male ☐ Ambiguous ☐ Unknown

Patient Race (mark all that apply): ☐ White ☐ Black ☐ Asian ☐ American Indian / Alaska Native ☐ Native Hawaiian / Pacific Isles ☐ Unknown

Patient Ethnicity: ☐ Hispanic or Latino Origin ☐ Non Hispanic ☐ Unknown

Local Patient ID: Medicaid Number (if applicable):

PATIENT INFORMATION

*Last Name

TEST

First Name

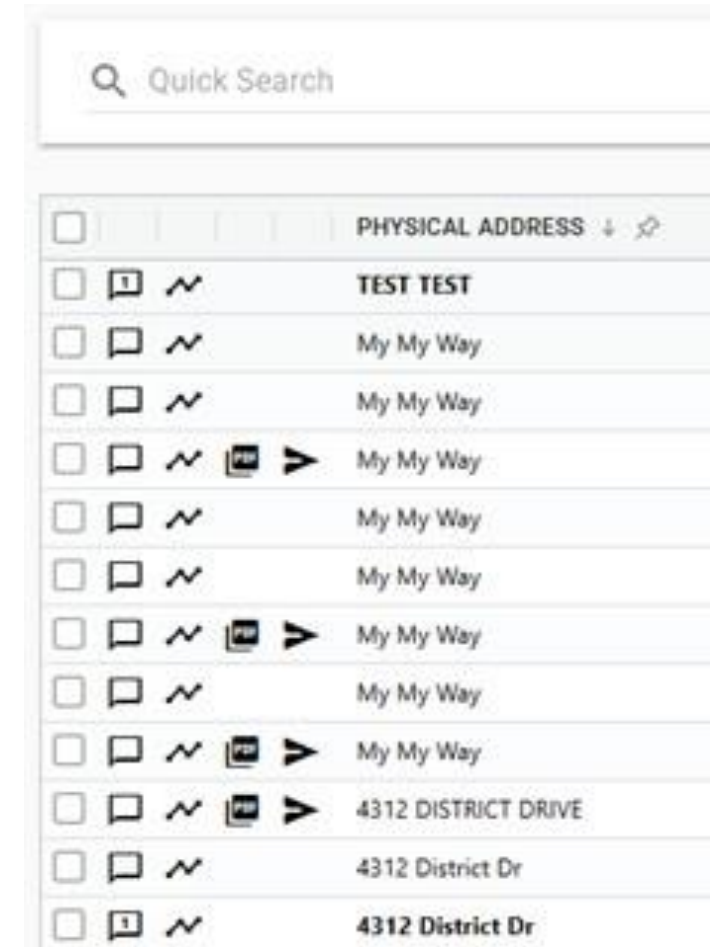
SEROLOGY

Environmental Dashboard Address Column

For environmental users, a new 'Physical Address' column has been added to the results grid to improve visibility, streamline sample identification, and expedite results review.

The information for this column is being pulled from the Well Identification section of the test order form.

Using the Quick Search bar at the top, you can also now search for a sample by Physical Address.



The screenshot displays a web interface for an environmental dashboard. At the top, there is a 'Quick Search' bar with a magnifying glass icon. Below this is a table with a header row labeled 'PHYSICAL ADDRESS' with a dropdown arrow and a star icon. The table contains 13 rows of data. Each row starts with a checkbox, followed by a small icon (either a speech bubble or a document), and then the physical address text. The addresses include 'TEST TEST', 'My My Way', and '4312 DISTRICT DRIVE'.

		PHYSICAL ADDRESS ▾ ☆
☐		TEST TEST
☐		My My Way
☐		My My Way
☐		My My Way
☐		My My Way
☐		My My Way
☐		My My Way
☐		My My Way
☐		My My Way
☐		My My Way
☐		4312 DISTRICT DRIVE
☐		4312 District Dr
☐		4312 District Dr

LWP Orders vs. Manual Paper Orders

Download Report

OIDNC260035463-Accessioning.pdf

Mar 17 2026 02:38 PM

NEW

CLOSE

We can't open this file

Something went wrong.

Refresh

Download Report

No Available Reports

CLOSE

☐				PORTAL ID ↕	SPECIMEN ID ↕	PATIENT NAME ↕	PATIENT DOB ↕	DATE COLLECTED ↕	DATE SUBMITTED ↕	DATE RECEIVED ↕	FACILITY NAME ↕
☐			>	OIDNC260035463		TEST_VIROLOGY	01/01/2001	03/16/2026 02:38 pm	03/17/2026 02:41 pm		DHHS-STATE LAB OF PUBLIC HEALTH
☐			>	OIDNC260035462		TEST_VIROLOGY	01/01/2001	03/16/2026 02:38 pm	03/17/2026 02:41 pm		DHHS-STATE LAB OF PUBLIC HEALTH
☐			>	OIDNC260034475		TEST_HEMACHEM	12/31/2000	03/15/2026 09:07 am	03/16/2026 09:08 am		DHHS-STATE LAB OF PUBLIC HEALTH
☐			>	OIDNC260034418		TEST_HEMACHEM	12/31/2000	03/14/2026 11:17 am	03/15/2026 11:16 am		DHHS-STATE LAB OF PUBLIC HEALTH
☐			>	OIDNC260034417		TEST_HEMACHEM	12/31/2000	03/14/2026 11:16 am	03/15/2026 11:16 am		DHHS-STATE LAB OF PUBLIC HEALTH
☐			>	OIDNC260033799		TEST_HEMACHEM	12/31/2000	03/12/2026 11:21 am	03/13/2026 11:20 am		DHHS-STATE LAB OF PUBLIC HEALTH
☐			>	OIDNC260031792		TEST_HEMACHEM	12/31/2000	09/16/2025 03:15 pm	03/10/2026 02:23 pm		DHHS-STATE LAB OF PUBLIC HEALTH

HIV & HCV Multi-Test Orders

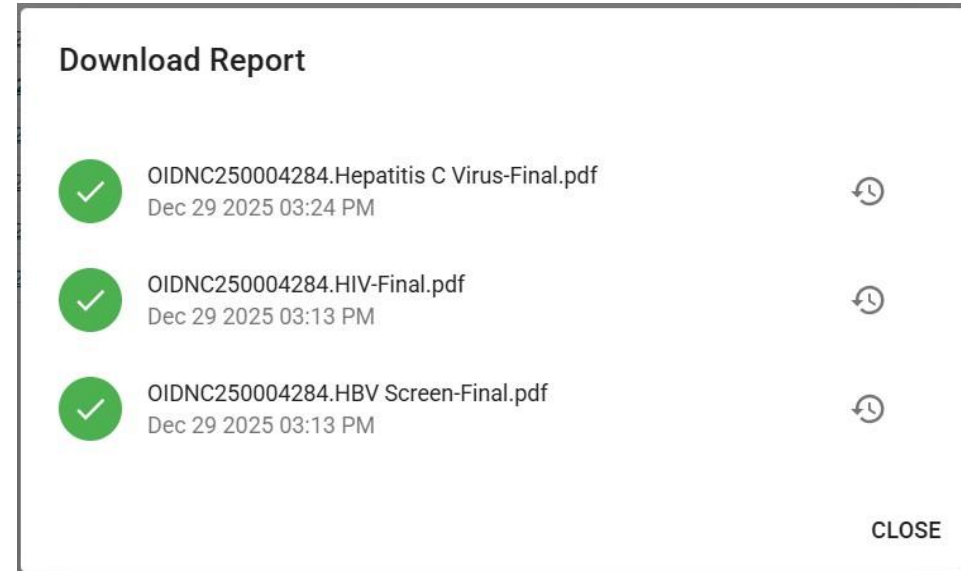
NOT a COMBO test anymore
Instead, please manually select both
tests within 1 order by making use of the
multi-test feature

The difference:

- Separate aliquots needed
- Multiple aliquot labels generated when the label button for 1 order is printed
- Separate reports generated within the SAME 1 order/row in LWP

Same process for any tests chosen for
multi-test within 1 order

- PLEASE order all tests you want upfront



*Select Test Below

Immunology/Serology ?

- | | |
|--|--|
| ☐ Hepatitis A IgM (Outbreak) | ☐ Hepatitis B Serology (Screen) |
| ☐ Hepatitis A and B Symptomatic Panel | ☒ Hepatitis C Serology with Confirmation |
| ☒ HIV Screen with Confirmation | ☐ Rubella Serology IgG |
| ☐ Rubella Serology IgM ⓘ | ☐ Measles Serology IgM ⓘ |
| ☐ Mumps Serology ⓘ | ☐ Syphilis RPR Only ⓘ |
| ☐ Syphilis Panel ⓘ | ☐ Immunology/Serology Referral Test ⓘ |

Virology/Serology Orders

Please send separate aliquots of serum for multiple tests (e.g. HIV + HCV)

Please list a specimen site for HSV/VZV test orders

SAMPLE INFORMATION

Specimen ID * Dx Code (ICD)
(NA acceptable to allow pass of surveillance specimens)

* Date and Time Collected * Collector ID (initials)

* Specimen Type
Lesion Swab

Specimen Site

* Select Test Below

Virology

☐ Enterovirus PCR ☒ HSV 1 & 2/VZV PCR

☐ Virology Referral Test

Date Sent to Lab

Is this patient symptomatic
☐ Yes ☐ No ☐ Unknown

Date of Onset

SAMPLE INFORMATION

Specimen ID * Dx Code (ICD)
(NA acceptable to allow pass of surveillance specimens)

* Date and Time Collected * Collector ID (initials)

* Specimen Type
Lesion Swab

Specimen Site

Abdomen

Anal

Anorectal

Anterior nares

Appendix

Arm

Axilla

Axilla/Groin

☒ HSV 1 & 2/VZV PCR

Date of Onset

Environmental Full Panel orders + Automatic Bacteriology order

DHHS-STATE LAB OF PUBLIC HEALTH		N260050-0152	Lims Connect
DHHS-STATE LAB OF PUBLIC HEALTH	Private Well-Water Sample Full Panel	N260050-0151	angela heybroek

Private Well-Water Sample Full Panel

☒ Full Panel

Includes the following: Alkalinity, Arsenic, Barium, Cadmium, Calcium, Chloride, Chromium, Copper, Fluoride, Hardness (T), Iron, Lead, Manganese, Magnesium, Mercury, pH, Selenium, Silver, Sodium, Zinc, Nitrate/Nitrite/Sulfate, Total Coliform/E. coli

*Bacteriological sample included?

☒ Yes ☐ No

Measles Batch Available

NC Virology Batch

Oct 20 2025

Available for high volume specimen submissions for Herpes Simples Virus Type 1 & 2 (PCR) or Infl

NC

ADD ROW

COPY LAST

REMOVE SELECTED

DOWNLOAD TEMPLATE

IMPORT FROM FILE

RESET COLUMNS

☐		Specimen Type *		Specimen Site		Select Test Below *		Date Sent to Lab

Additional Topics Post-Launch

- If you are unsure of where a test is, please reach out to customer service or check our LWP Resources webpage to get guidance
 - Please do NOT order an incorrect test
- When re-ordering a test again, cancel the incorrect order
- If order is canceled, reprint labels from the new order to send on the sample
 - Please do NOT send samples with incorrect labels

Lab Web Portal (LWP) Test List

NORTH CAROLINA STATE LABORATORY OF PUBLIC HEALTH

This guide provides a list of the test sections and associated tests that may be ordered through the NCSLPH Lab Web Portal.

CLINICAL TESTING*

Arbovirus/Vector-Borne

- Arbovirus Travel Assay Panel (PCR)
- w/Dengue IgM serology reflex
- Arbovirus/Vector-borne Referral Test
- Chikungunya IgM Serology
- Dengue IgM Serology

Bioterrorism and Emerging Pathogens

- Rule out Bacillus anthracis
- Rule out Brucella spp
- Rule out Burkholderia mallei and/or Burkholderia pseudomallei
- Rule out Coxiella burnetii
- Rule out Francisella tularensis
- Rule out Yersinia pestis
- Ebola / Marburg viruses
- Middle Eastern Respiratory Syndrome Coronavirus (MERS-CoV)
- Non Variola Orthopox (Mpxv)
- Poxvirus Panel

Chemical Terrorism and Threat

- Cyanide Testing
- Blood Metals (Toxic: Cadmium, Lead, Mercury)
- HNPA (4-Hydroxy-3-Nitrophenylacetate), Tetranitromethane Explosive Metabolite
- Urine Metals (Toxic: As, Ba, Be, Cd, Hg, Pb, Tl, U)
- Organophosphorus Nerve Agent Panel
- Ricinine/Abzine
- Tetranine
- Volatile Organic Compounds

Virology

- Enterovirus PCR
- HSV 1&2 / VZV PCR
- Measles PCR
- Mumps PCR
- Influenza A+B / SARS-CoV-2 Multiplex PCR
- Virology Referral Test

Enterics

- Enteric culture / ID
- Enterics Referral Test

*Test availability depends on specimen types

Immunology/Serology

- Hepatitis A IgM (Outbreak)
- Hepatitis A and B Symptomatic Panel
- Hepatitis B Serology (Screen)
- Hepatitis C Serology with Confirmation
- HIV Screen with Confirmation
- Rubella Serology IgG
- Rubella Serology IgM
- Measles Serology
- Mumps Serology
- Syphilis RPR Only
- Syphilis Panel
- Immunology/Serology Referral Test

Bacteriology

- Bacterial Culture / ID
- Bordetella screen (includes PCR)
- Chlamydia trachomatis (CT)/Neisseria
- Gonorrhea (GC) NAAT
- Gonorrhea Culture / ID (includes AST)
- VISA/VRSA Screen/Confirmation
- Bacteriology Referral Test

Mycology/Mycobacteriology/Parasitology

- Candida auris ID
- Fungal (Mycology) Culture / ID
- TB AFB Culture/ID with Reflex
- TB AFB Drug Susceptibility Testing
- TB AFB Genotyping
- Mycology/Mycobacteriology/Parasitology

Referral Test

- Ova and Parasite Screen
- Cryptosporidium/Giardia Ag Detection
- Worm ID

Blood Lead (Hemachemistry)

- Blood Lead Analysis

ENVIRONMENTAL TESTING

Inorganic Chemistry Private Well-Water Sample (Specialized Testing)

- Anions
- Coal Ash Panel
- Hexavalent Chromium
- Inorganic Panel
- Metals Panel
- Other Request

Environmental Microbiology Private Well-Water Sample

- Enterococcus MPN
- Heterotrophic Plate Count cfu/mL
- Iron Bacteria/Microscopic Exam
- Pseudomonas MPN
- Sulfur/Sulfate-Reducing Bacteria P/A
- Total Coliform/E. coli MPN
- Total Coliform/E. coli P/A
- Other

Private Well-Water Sample Full Panel

- Panel includes the following: Alkalinity, Arsenic, Barium, Cadmium, Calcium, Chloride, Chromium, Copper, Fluoride, Hardness (T), Iron, Lead, Manganese, Magnesium, Mercury, pH, Selenium, Silver, Sodium, Zinc, Nitrate/Nitrite/Sulfate, Total Coliform/E. coli

Organic Chemistry Analysis

- Herbicides (Includes Glyphosate)
- Petroleum Products (includes VOC)
- Pesticides-Nitrogen/Phos
- Pesticides-Organochlorine
- Volatile Organic Compounds (VOC)
- Other Organic Chemistry Analysis

RABIES TESTING

- Rabies Direct Fluorescence Antigen (DFA)

CUSTOMER SERVICE: Visit the NCSLPH website for LWP-related resources. For additional support, contact NCSLPH Customer Service at 919-733-3937 or email slph_etro@dhhs.nc.gov.



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Public Health
State Laboratory of Public Health

SLPH ETOR Inbox: slph.eto@dhhs.nc.gov

Customer Service: 919-733-3937

Questions?

Feel free to drop some success stories in the chat, or any tips /
advice for other LHD's!