

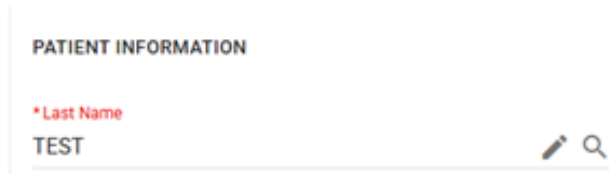
Based on the high volume of feedback, we're excited to share **two new enhancements** that are now LIVE in LWP.

1. Partial Editing of Patient Demographics (Clinical Orders)

Users can now update certain patient demographic fields directly in LWP before submitting a test order. This enhancement helps users correct incomplete or inaccurate information more efficiently and reduces the number of partial patients appearing in the patient queue.

- NEW User Editable fields:
 - Physical Address - City, State, Zip Code, County
 - Phone Number
 - Gender
 - Race
 - Ethnicity
- Non-editable fields (To edit these fields, please submit a [Demographic Update Request Form](#)):
 - Patient First and Last Name
 - Date of Birth (DOB)

To make edits to patient demographics, open a patient record with missing or incorrect information in a clinical test order form and use the pencil icon to add or update details. You can also make edits from the 'My Patients' tab using the 'EDIT' button in the bottom-right corner. Updates will automatically sync to your patient queue.



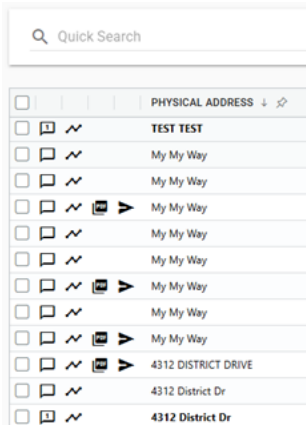
Before making any demographic changes, please confirm you've selected the correct patient by verifying their name and date of birth.

2. Environmental Dashboard Address Column

For environmental users, a new 'Physical Address' column has been added to the results grid to improve visibility, streamline sample identification, and expedite results review.

The information for this column is being pulled from the Well Identification section of the test order form.

Using the Quick Search bar at the top, you can also now search for a sample by Physical Address.



The screenshot shows a 'Quick Search' bar at the top. Below it is a table with a new column titled 'PHYSICAL ADDRESS'. The table contains several rows of test results, each with a checkbox, a status icon, and a sample name. The 'PHYSICAL ADDRESS' column is highlighted in blue.

			PHYSICAL ADDRESS
<input type="checkbox"/>			TEST TEST
<input type="checkbox"/>			My My Way
<input type="checkbox"/>			My My Way
<input type="checkbox"/>			My My Way
<input type="checkbox"/>			My My Way
<input type="checkbox"/>			My My Way
<input type="checkbox"/>			My My Way
<input type="checkbox"/>			My My Way
<input type="checkbox"/>			My My Way
<input type="checkbox"/>			My My Way
<input type="checkbox"/>			My My Way
<input type="checkbox"/>			4312 DISTRICT DRIVE
<input type="checkbox"/>			4312 District Dr
<input type="checkbox"/>			4312 District Dr

We appreciate the continued feedback and collaboration from our users, which helps us improve our Lab Web Portal.

As always, please reach out if you have any questions:

- Call Customer service at 919-733-3937 or
- Email our ETOR mailbox (slph.otor@dhhs.nc.gov)

Thank you!