



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Public Health

JOSH STEIN • Governor
DEVDUTTA SANGVAI • Secretary
KAREN BURKES • Acting Deputy Secretary for Health
KELLY KIMPLE • Acting Director, Division of Public Health
SCOTT M. SHONE, PhD, HCLD (ABB) • Laboratory Director, State
Laboratory of Public Health

Memo

To: Submitters to the North Carolina State Laboratory of Public Health
From: Scott M. Shone, PhD, HCLD (ABB), Director, State Laboratory of Public Health
Date: April 11, 2025
Re: Courier Schedules and Sample/Specimen Transport – Good Friday, 2025

The North Carolina State Laboratory of Public Health (NCSLPH) DOA Medical Courier **will not operate** on Friday, April 18, 2025, in observance of Good Friday. **UPS** and **FedEx will operate** on Friday, April 18, 2025. The NCSLPH DOA Medical Courier services will resume normal operations on Monday, April 21, 2025.

DOA Medical Courier:

1. **Will not** pick up specimens on Friday, April 18, 2025.
2. **Will** resume normal operations on Monday, April 21, 2025.

The NCSLPH will accept specimens for testing on Friday, April 18, 2025.

Please refer to NCSLPH [SCOPE Appendix A](#) or the [NCSLPH Specimen Storage and Shipping Guide](#) for detailed specimen storage requirements. Submitters must ensure that specimens and samples are stored using the proper conditions until the above couriers resume normal operations. Improperly stored or transported specimens may be rejected for testing. NCSLPH will request recollection of specimens if needed for testing. Please remember, to notify DOA Medical Courier and SLPH if you are submitting frozen specimens for pickup on Monday, April 21, 2025, via email to slph.courier@dhhs.nc.gov. If you have any questions, please contact NCSLPH Customer Service at 919-733-3937, or call DOA Medical Courier Dispatch at 984-236-7160.

If submitters need courier bags, labels, or other specimen/sample submission supplies, they can be ordered on the NCSLPH Mailroom Supply Portal (<https://slphreporting.dph.ncdhhs.gov/labportal/>).

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF PUBLIC HEALTH • STATE LABORATORY OF PUBLIC HEALTH

LOCATION: 4312 District Drive, Raleigh, NC 27607

MAILING ADDRESS: 1918 Mail Service Center, Raleigh, NC 27699-1918

www.ncdhhs.gov • <http://publichealth.nc.gov> • <https://slph.dph.ncdhhs.gov/> • TEL: 919-733-7834 • FAX: 919-733-8695

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER