N.C. Department of Health and Human Services Division of Public Health

Women, Infant, and Community Wellness Section Maternal Health Branch

**Agencies Assuring Maternal Health Care (AAMHC) Audit Tool**

Health Department:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: Reviewers:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

## Local Health Departments (LHD) that do not provide prenatal care (PNC) must submit a Memorandum of Understanding (MOU) that clearly outlines how clients who reside in their respective county will receive prenatal services. Please refer to the Guidelines for LHDs Assuring Maternal Health Services found on the Women Infant and Community Wellness Section website.

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| **Scope of Work and Deliverables**: | Yes/No | RNC Use |
| 5. a | The Local Health Department shall ensure the provision of pregnancy testing and referral as appropriate, whether or not they provide prenatal care. |  |  |
| 6. & Att. C. 1.a.1. | All Memoranda of Understanding (MOUs) with local healthcare providers that have been signed within the last 3 years, documenting how prenatal services are provided. |  |  |
| 6. & Att. C. 1.a.2. | Clients at or below 100% of the Federal Poverty Level are not charged for prenatal care by the contracting agency. The assuring agency’s sliding fee scale may be included in the MOU or attached to it. |  |  |
|  | Completed audit of assuring agency, if MOU is with an agency other than another local health department. The requirements of the audit should be based on the terms outlined in the MOU. |  |  |

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| **Scope of Work and Deliverables, 7. A General Services:** The following are Maternal Health services a local agency may offer but are not required (General Services A4-A7): Childbirth Education Classes, Maternal Care Skilled Nurse Home Visits, Home Visits for Postnatal Assessment and Follow-up Care, Care Management for High-Risk Pregnancies, and Health and Behavior Intervention. The services listed below will be reviewed by your Regional Nurse Consultant at the time of monitoring. |
|  | **Yes/No** | **RNC Use** |
| A4 | The Local Health Department may provide Childbirth Education (CBE) classes.  |  |  |
| A5 | The Local Health Department may provide Maternal Care Skilled Nurse Home Visits.  |  |  |
| A5 | The Local Health Department may provide Home Visits for Postnatal Assessment and Follow-up Care. (If Yes, see completed DHHS 4153.) |  |  |

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| **Scope of Work and Deliverables, 7. B. Quality Assurance:** Items below should be evidenced by policy, procedure, or documentation. | **Yes/No** | **RNC Use** |
| B2 | Report interruption of services or inability to meet quality assurance deliverables within 14 days to the Maternal Health Branch State Nurse Consultant. |  |  |
| B3 | Use of interpreter services for all maternal health programs. |  |  |
| B4 | Demonstrate excellence in customer friendly services as evidenced by policies, training,and/or annual patient satisfaction surveys. |  |  |
| B5 | All staff, clinical and non-clinical, shall participate in at least one training annually focused on health equity, health disparities, or social determinants of health to support individual competencies and organizational capacity to promote health equity. |  |  |

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| **Scope of Work and Deliverables, 7. C. Policies/Procedures:** The Local Health Department shall develop and follow policies/procedures/protocols to facilitate early entry into prenatal care for the following: |
|  | **Yes/No** | **RNC Use** |
| C1 | Follow-up of positive pregnancy test to assure patient has access to healthcare provider. |  |  |
| C3 | Referral to Women, Infants and Children (WIC) upon conﬁrmed results of a positivepregnancy test.  |  |  |
| C4/C5 | Completion of presumptive eligibility determination and referral for Medicaid eligibility determination for all patients who are not currently Medicaid beneficiaries. |  |  |
| C9 | Provision of community and patient maternal health education services within the jurisdiction of the Local Health Department. Education services shall promote healthy lifestyles for good pregnancy outcome. |  |  |
| C24 | How the agency maintains a breastfeeding-friendly clinic environment. If the LHD has a WIC clinic on site, it must follow the established federal standards for breastfeeding promotion and support. |  |  |
| C25 | All standing orders or protocols developed for nurses in support of this program must be written with the NC Board of Nursing components. All LHDs shall have a policy in place that supports nurses working under standing orders. |  |  |

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| **Scope of Work and Deliverables, 7. H. Staff Requirements and Training: Agencies** providing or assuring prenatal services must meet the following requirements or have the following policies: | **Yes/No** | **RNC Use** |
| H1 | The Maternity Nurse Supervisor, Care Managers for Care Management for High Risk Pregnancies (CMHRP), Health and Behavior Intervention Supervisor and Clinical Social Workers shall have active electronic mail membership and direct access to the Internet.  |  |  |